Background

2020 Senior Management commissioned a review of Arch IT systems. A review and roadmap was prepared by external consultants.

Findings:

* Underinvestment over several years has led to a data information technology ecosystem.
* True cost of IT hidden by shadow IT
* Dated architecture due to age of applications and integration tools.
* Duplication of functionality and data
* Analytics are manually intensive and largely spreadsheet driven

Recommendations:

* Build a structured IT PMO
* Replace aging GL
* Execute an IT Service Management process
* Build out an OT group for increased visibility into those systems
* Consolidate applications and replace current architecture with a scalable, agile and flexible structure
* Establish “Buy vs Build” of applications – strongly discourage building applications

A diagram of a diagram

Description automatically generated with medium confidence